

Telework status in France and in Europe

AFPA

Paris - June 23, 2006

Legal & regulatory framework in France

- European Telework Framework Agreement from July 16, 2002
- No major legal inhibitors in France
- Recommendations from the « Forum des droits sur l'internet » (14/12/2004) & DARES statistical analysis of the number of teleworkers in France
- National agreement from July 19, 2005
- Bill by member of Parliament Pierre Morel-A-L-Huissier

How is telework defined in France ?

- Telework is a form of organising and/or performing work, using information technology, in the context of an employment contract/ relationship, where work, which could also be performed at the employers premises, is carried out **away from those premises on a regular basis.**
- A **teleworker** is an employee who carries out his/her work in the conditions above mentioned

This is the definition given by the European Telework Framework agreement from July 16, 2002

Telework status in France and in Europe
Recommendations from the
« Forum des droits sur l'internet »

The screenshot shows the website interface for 'Le Forum des droits sur l'internet'. At the top, the browser address bar displays the URL: http://www.foruminternet.org/activites_evenements/lire.phtml?id=94&PHPSESSID=41f0d06ce2bc6264d2731f382f95f161. The main header features the site's title and tagline: 'Le Forum des droits sur l'internet - Construisons ensemble la civilité de l'internet'. A navigation menu includes 'Accueil', a search bar with the text 'rechercher', and links for 'Plan du site', 'Infolettre', 'Contacts', 'FAQ', 'Liens', 'Glossaire', and 'Charte'. There are also three orange circular icons and a link for 'English'. A vertical sidebar on the left lists categories: 'Construire avec le forum', 'S'informer', 'Approfondir', 'En Pratique', 'Qui sommes-nous?', and 'Dossiers'. The main content area highlights 'Activités et événements' with a clock icon. Below this, a featured article is titled 'TELETRAVAIL EN FRANCE' : Recommandation du Forum des droits sur l'internet, dated 14/12/2004. The article text states: 'Mandaté, fin juillet 2003, par le Ministre des Affaires Sociales, du Travail et de la Solidarité, pour analyser les différentes formes de télétravail, mesurer leur impact et contribuer ainsi au développement d'un droit conventionnel adapté, Le Forum des droits sur l'internet publie sa recommandation 'Le télétravail en France''. A link to 'Consulter la recommandation' is provided. On the right, a 'Liens de référence' section includes a 'RECOMMANDATION 'Le télétravail en France'' published on 14/12/2004. The browser's status bar at the bottom shows 'Zone Internet'.

Telework status in France and in Europe
Recommendations from the
« Forum des droits sur l'internet »

1. The employee who teleworks is a regular employee
2. Telework must be secured by a well adapted legal framework
3. Telework should not be a reason for an employee to be isolated from the others
4. Telework is a voluntary decision and work conditions have to be adapted
5. Two major issues : measure of workload and right to rest and disconnect
6. Public administration should stimulate the development of telework

RNT : National Telecentres Network

Réseau national des télécentres - Microsoft Internet Explorer

Fichier Edition Affichage Favoris Outils ?

Précédente

Adresse <http://www.telecentres.fr/>

Google télécentres Rechercher PageRank 162 bloquée(s) ABC Orthographe Options télécentres

Réseau national des télécentres

La promotion du télétravail en France

Le RNT

- [Annuaire des télécentres](#)
- [Présentation du RNT](#)
- [Qui sommes-nous ?](#)

Appel à projet DATAR

- [Charte du Réseau national des télécentres](#)
- [Présentation de l'appel à projets](#)

Recherche

Toutes rubriques

Archive : tous les articles

[Page principale](#) | [Archives](#) | [Session](#) | [✉](#)

★ Mission d'études sur les télécentres italiens

15 et 16 décembre 2005

Le RNT s'est déplacé en Italie les 15 et 16 décembre pour étudier l'organisation des télécentres lombards.

[Télécharger le compte-rendu de la mission d'étude \(15 Mo\)](#)

Visite du centre d'appels (télécentre d'Oltrepa) avec madame Rosa Canevari et son équipe de télétravailleurs.

démarrer Microsoft Word Microsoft PowerP... Internet Explorer 12:17

Telework figures in France - DARES August 2004

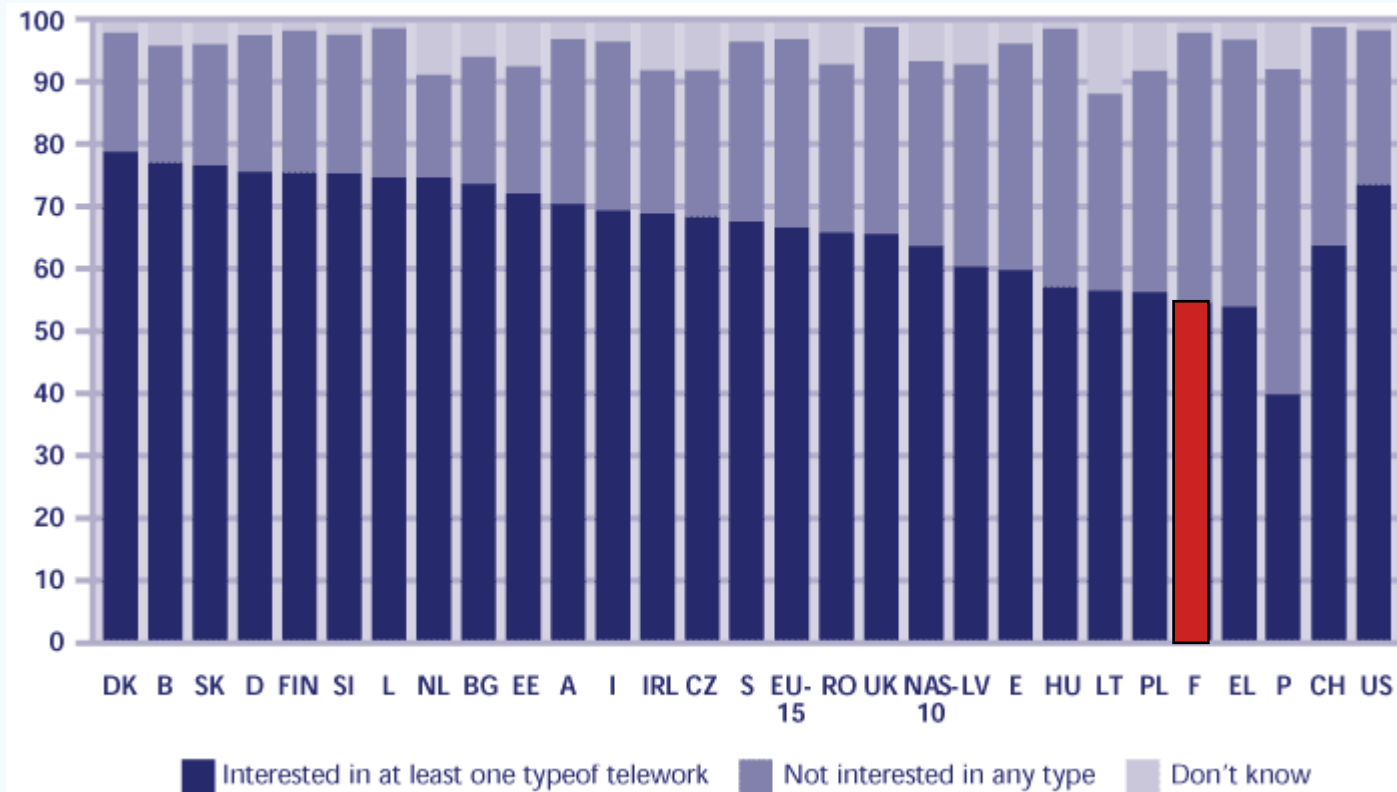
Worker category	Home	Home & Office	Mobile
Management & engineers	3,7%	6,0%	20,1%
Middle management and assimilated	1,1%	1,2%	9,0%
Clercks	0,6%	0,3%	2,7%
Blue collars	0%	0,1%	0,6%
TOTAL	0,9%	1,1%	5,4%
Men	1,0%	1,7%	7,5%
Women	0,9%	0,4%	2,8%

Telework figures in France - DARES August 2004

Business segment	Home	Home & Office	Mobile
Manufacturing	1,0%	1,4%	6,0%
Construction	0,6%	0,2%	3,0%
Transportation - Telecom	0,3%	0,3%	4,6%
Retail	0%	0,9%	3,5%
Bank & Insurance	2,9%	1,4%	9,4%
Services to business	1,9%	2,9%	15,7%
Services to individuals	0,9%	0,8%	1,8%
Total	0,9%	1,1%	5,4%


How much are employees interested in telework ?

Source : www.sibis-eu.org



Telework – eWork – Collaborations@Work – AMI@Work

- 1995 to 1999 : telework
- 1999 to 2002 : eWork
- 2002 to now : Collaboration@Work
- Introduction of AMI@Work in 2003

 Last available figures = SIBIS project in 2003
and no figures from Eurostat

European figures – SIBIS project

The screenshot shows a Microsoft Internet Explorer browser window displaying the SIBIS website. The browser's address bar shows the URL <http://www.sibis-eu.org/statistics/statistics.htm>. The website content includes the SIBIS logo, the title "Statistical Indicators Benchmarking the Information Society", and the Information Society Technologies logo. A navigation menu on the left lists various sections such as "About", "News/Press Room", "Framework", "Topic Research / new Indicators", "Surveys / Statistics", "Methodology", "Statistics / Indicators", "Questionnaires", "eEurope action evaluation", "Topic & Country Reports", "Indicator Handbook", "Advisory Group of Experts", "Publications", "Project Team", "Partner Area (restricted)", "Expert Area (restricted)", and "Other IST Projects". The main content area features a "BACKGROUND" section with a paragraph and two bulleted lists. The first list includes "supply and availability", "penetration and", and "patterns of usage". The second list includes "readiness", "intensity", and "impact". The text discusses the need for indicators to understand socio-economic impacts and mentions the OECD Working Party on Indicators for the Information Society. The browser's taskbar at the bottom shows the Start button, several open applications (Microsoft Word, Microsoft PowerPoint, Internet Explorer), and the system clock showing 12:14.

SIBIS
Statistical Indicators
Benchmarking the Information Society

Information Society
Technologies

BACKGROUND

There is no doubt among experts that in order to understand the socio-economic impacts as well as changes and developments in the domains of the Information Society, indicators on

- supply and availability,
- penetration and
- patterns of usage

particularly by users, i.e. households and establishments / enterprises, are needed. In many cases these are not readily available from official statistical sources but need to be collected by special user surveys. In addition, these statistics need to be internationally comparable, and therefore based on a common set of definitions and a common measurement framework. Such a framework is provided in SIBIS (WP1). Also, and as outlined by the OECD Working Party on Indicators for the Information Society, it could be meaningful to develop metrics related to the areas of the S-shaped path for the diffusion of new technologies. Accordingly the three broad areas to be covered by indicators are:

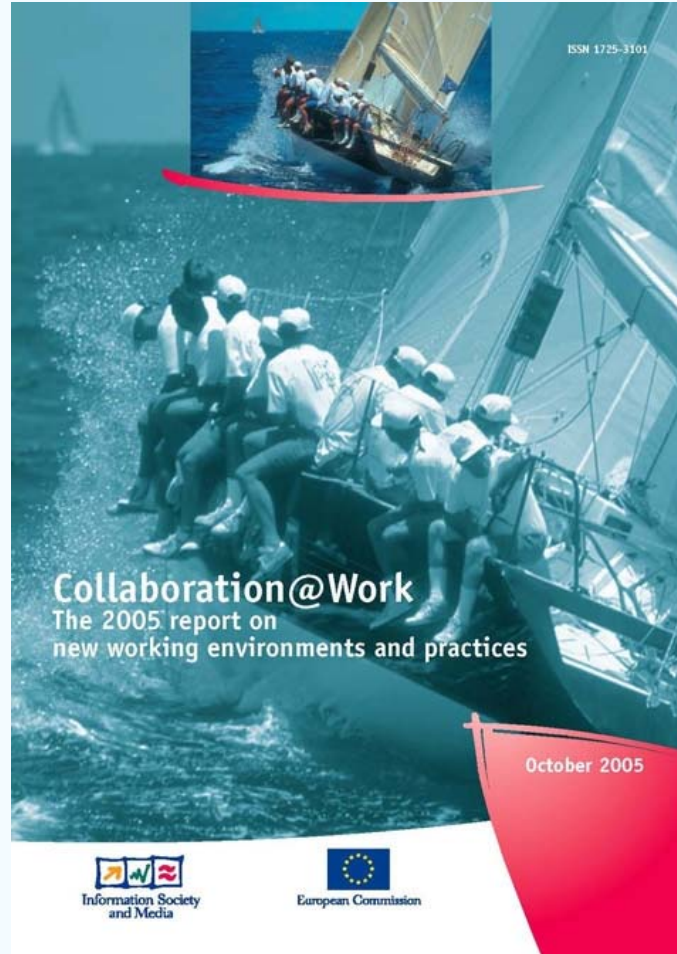
- readiness;
- intensity;
- impact.

This has been illustrated using the example of electronic commerce (OECD Working Party on Indicators for the Information Society: defining and Measuring E-Commerce: A Status Report, October 1999, P. 7).

It is against this background that different types of surveys have been carried out by the SIBIS project

home | contact | search
Feedback

Collaboration@Work



AMI@Work

The screenshot shows a Microsoft Internet Explorer browser window displaying the AMI@Work on-line Communities Wiki page. The browser's address bar shows the URL: http://www.ami-communities.eu/wiki/AMI%40Work_on-line_Communities. The page has a blue header with the AMI@Work logo and the text "family of communities". Below the header, there are navigation tabs for "article", "discussion", "edit", "history", and "purge". The main content area features a welcome message: "Welcome to the on-line collaborative environment of the AMI@Work Communities". Below this is a photograph of a modern building. The text continues: "Free membership is open to everyone willing to contribute to the shaping of the future working environments. This web site is aiming at providing valuable information about research fields of the different communities (see the AMI@Work Communities matrix) as well as supporting members discussion and interaction. Register to join and interact with the current 1212 members!". A list of family chairs is provided, including Roberto Santoro (Chair), Michael Boronowsky (Co-chair), and Adam Turowiec (Co-chair). A sidebar on the left contains navigation links (home, communities, library, news, projects, events, help), a wiki search box, and community tools (workspaces, BSCW, blogs, polls). The Windows taskbar at the bottom shows the Start button, several open applications (Microsoft Word, Microsoft PowerPoint, Internet Explorer), and the system tray with the time 09:57.

Europe's Information Society Thematic Portal

Europe's Information Society Portal - Microsoft Internet Explorer

Fichier Edition Affichage Favoris Outils ?

Précédente

Adresse http://europa.eu.int/information_society/activities/atwork/index_en.htm

Google collaboration@work Recherche PageRank 162 bloquée(s) Orthographe Options collaboration work

Europe's Information Society Thematic Portal Important legal notice en

Europa > Information Society Go to main content

Home | News | Calendar | FAQ | Search | Contact | Help

Policies Activities Culture & Society Economy & Work Education & Training Quality of Life IS Industry Regions / World IS Research

@Work

Home

About us

New Working Environments

Our Mission

Trends

Hot News

Work Paradigms

Technology

Validation

Projects

Marie Curie

Information

NAS

Contact

ACTIVITIES :: @Work :: Welcome

Welcome to New Working Environments !

NEW Participate: FP7 Web Consultation OPEN NOW

Quick link to all **FP7** presentations from conferences/workshops and publications

NEW Call for tender for a Study on "Globalisation and new collaborative working environments"

We deal with **research projects** in information technology and contribute to policy developments in new working environments designs and organisation of work in the networked knowledge-based economy. We incorporate innovation to facilitate creativity and collaboration, to resource-use efficiency, value-creation and extended work opportunities for all.

We focus on the areas :

- eProfessions and individually driven working,
- new workplace designs,
- knowledge management in media-rich working environments, including mobility and multimodality.

Our vision of New Working Environments

"Next Generation Collaborative Mobile Virtualised Working Environments focuses on workers interacting with their environments"

News

- FP7 Consultation on Collaborative Working Environments supporting Business and Industry (07/05/06)
- Collaborative Environments supporting Business and Industry: workshop reports (19/04/06)
- EE Awards: how to participate (info in 20 languages) (07/04/06)

More news...

Funding Opportunities

- Survey on entrepreneurship in higher education (Deadline: 30/06/2006)
- Reinforcing synergies between public

Terminé

démarrer Microsoft Word Microsoft PowerPoint ... Internet Explorer 10:39

A new French resource : SublimeWork

Implementation of new methods of work

- Legal
- Social
- Health & Safety
- EU projects & Case studies
- Research & new trends
- Press & documentation
- Bibliography
- Etc.

